



COMPLEXITY CRITERIA

Category 1

- Mandate with more than 7 questions (including sub-questions)

Category 2

- Medical file containing more than 100 pages

Category 3

- More than one year of evolution

Category 4

- More than one injury site (musculoskeletal)
- More than one diagnosis (mental health)
- Presence of an injury site combined with a mental health diagnosis

FAQ

Is the mandate included in the 100 pages of the category 2?

No, it's excluded.

Do blank pages, duplicates or any other irrelevant documents count in the 100 pages?

Yes, because the physician must validate all the pages included in the medical record.

What is an "injury site"?

An injury site is an affected area of the body. For example: wrist and hand, ankle and foot, hip, knee, shoulder, elbow, head, cervico-dorsal region, dorsolumbar region,

What do we mean by "one year of evolution"?

A year of evolution refers to a period during which the file is active, implying a regular medical follow-up.

Could you provide examples of non-complex mandates?

Yes, we may share examples of mandates in mental health, musculoskeletal and general medicine.